SPECIAL ALERT: COVID-19 Vaccine Wastage Process

Dear COVID-19 Vaccine Providers,

Wasted COVID-19 vaccine doses must be reported in KSWebIZ within 72 hours. Detailed instructions for reporting wasted doses are attached to this Special Alert.

If COVID-19 vaccine doses are electronically entered in error, please do not follow the wastage process. Instead, contact the KSWebIZ Helpdesk for assistance with electronic inventory errors. The vaccine wastage process should only be followed for doses that must be physically wasted such as unused vials or pre-drawn syringes.

Examples of vaccine wastage include:
- Punctured multi dose vials or pre-drawn syringes that have not been administered or cannot be used within the manufacturer’s specified time.
- Spoiled, damaged, or contaminated vials or pre-drawn doses (i.e. dropped, defective, damaged, or where the sterility of the vaccine has been compromised).
- Pfizer-BioNTech vaccine if a sixth dose cannot be extracted from a vial.
- Lost or unaccounted for doses.
- Vaccine that has exceeded the expiration date, Beyond Use Date, or hours indicated in various states (i.e. frozen, refrigerated, or room temperature).
- Vaccines that have been exposed to out of range temperatures and deemed non-viable by the vaccine manufacturer.

Non-viable or expired COVID-19 vaccine cannot be returned to the manufacturer or McKesson as with other vaccines. Vials should be, at minimum, placed in a sharps container or disposed of as medical waste to prevent potential COVID-19 vaccine fraudulent activities.

For more detailed information, please read the Kansas Immunization Program’s COVID-19 Vaccine Wastage Process for Providers or the KSWebIZ instructions for adjusting COVID-19 inventory.

For assistance with vaccine wastage in KSWebIZ, please contact the KSWebIZ Helpdesk at 877-296-0464 or email KDHE.ImmunizationRegistry@ks.gov.

If you have questions or need additional information, please call the Regional Immunization Consultant On-Call at 785-296-5592 or email KDHE.Vaccine@ks.gov.