

# Health Center Connections ADVISORY COMMITTEE

December 28, 2020 Meeting Minutes

---

## 1.0. Welcome and Call to Order

- Meeting was called to order at 11:06am by Robyn Coventon.

## 2.0. Consent Agenda

- October 26 Minutes- minutes approved by David Stowell motioned to approve minutes. Second by Brandi Finocchiaro.

## 3.0. HCCN Program Director Report

- **Terri reviewed the Program Director Report and addressed highlighted changes.**
  - Targets to A1 and A2 were changed from 100% to 25% and A3 was changed to 50%. This was approved with our non-compete continuation submission.
    1. The Creative Health Care Management contract has concluded. They provided five sessions for the PELC. Our team had an evaluation meeting and we will be sending a short survey to understand the value of their offering.
    2. The focus has been on patient engagement.
    3. We will shift focus to include patient access, including remote patient management devices.
  - Protection of data
    1. HIPAAOne was activated for 13 health centers. One PHC still has an open license from last year.
    2. We also hosted a cybersecurity webinar in December.
  - Data Analysis
    1. 14 PHCs in production for Azara. Salina goes live this week. Heart of Kansas is re-implementing due to transition to Athena; you may see two Heart of Kansas options.
    2. Rhiannon requested an influenza-like illness dashboard. Azara has added this to their base product and plans to release it in January.
  - SDOH
    1. We will have a Telehealth Forum in January. You can register if you are interested.

## 4.0. New Business

- **SDOH Completeness Guidelines**
  - Representatives volunteered to analyze the PRAPARE tool and worked together to determine which questions were already collected and those questions that are optional.
  - Matrix that was attached to the core PRAPARE elements and which elements were part of UDS collection
  - Terri will be working on a proposal to AZARA to assess what process steps will be added to indicate what step in the process a PRAPARE
  - There has been an increase in the use of the PRAPARE tool in Kansas PHCs.
  - One of the issues with the assessment is the length; it can be difficult to answer all 21 questions. Rhiannon asked how we know the PRAPARE is complete. A small committee reviewed the questions that do not need to be asked because they can be mapped (e.g. information that is already being gathered), questions that need to be answered and questions we consider optional.

# Health Center Connections ADVISORY COMMITTEE

December 28, 2020 Meeting Minutes

---

- We will be using “complete” and “in progress” (rather than “incomplete”) as status indicators. We are requesting a quote from Azara to build alerts based on our PRAPARE Completeness Guidelines.
- **Provider Survey**
  - Final survey attached to the meeting packet. There are 21 questions that are focused on the Health IT experience. The purpose of the survey is to collect information from providers to all HCCN to allow for them to help ease provider burden.
  - Survey will be launched the 1<sup>st</sup> Week of February
  - The aggregate results will be provided to this Committee. Each PHC will receive their results.
  - We will assess this annually as a network. However, we can also launch the Survey Monkey “collector” upon request by the PHC. We can also add or remove questions upon request.
  - One of the long questions was removed. We added some items to the “feelings of burnout” questions. It is very similar to the survey that was reviewed in October.
  - If the provider is not experiencing burnout, it is 19 questions. If the provider is experiencing burnout, it is 21 questions.
  - Robyn thanked the subcommittee for their work in making a manageable survey.

## 5.0. Review of Action Items from Meeting

- Launch the Provider Survey
- Follow up with AZARA to get quotes for SDOH completion

## 6.0. Adjournment

- Meeting adjourned at 11:32am

## Committee Member Attendance – 9 of 16, Quorum Met:

Health Center	✓ Representative/Proxy	Health Center	✓ Representative/Proxy
Atchison CHC	<input type="checkbox"/> Dorothy Gibson	Heart of Kansas FHC	<input type="checkbox"/> Heather Hicks
CHC in Cowley County	<input type="checkbox"/> David Brazil	Heartland CHC	<input checked="" type="checkbox"/> Robyn Coventon, Chair
First Care Clinic	<input checked="" type="checkbox"/> Rhiannon Maier	Hoxie Medical Clinic	<input type="checkbox"/> Whitney Zerr
Genesis Family Health	<input type="checkbox"/> Dr. Harold Perkins	Hunter Health Clinic	<input checked="" type="checkbox"/> Eynade Kila
GraceMed Health Clinic	<input checked="" type="checkbox"/> Jason Ybarra	Konza Prairie CH&DC	<input type="checkbox"/> Dani Holliday
Health Ministries Clinic	<input type="checkbox"/> Matthew Schmidt	PrairieStar Health Center	<input checked="" type="checkbox"/> Mona Broomfield
Health Partnership Clinic	<input checked="" type="checkbox"/> Maria Hensley	Salina Family Healthcare	<input checked="" type="checkbox"/> Melodie Reich/Ann Feil
HealthCore Clinic	<input checked="" type="checkbox"/> David Stowell	Vibrant Health	<input checked="" type="checkbox"/> Brandi Finocchario

## Other Meeting Attendees:

Organization	✓ Representative
Community Care / Health Center Connections	<input checked="" type="checkbox"/> Trish Harkness
	<input checked="" type="checkbox"/> Terri Kennedy
	<input checked="" type="checkbox"/> Johnathan Smith
	<input checked="" type="checkbox"/> Alice Weingartner
Heartland CHC	<input checked="" type="checkbox"/> Amy Lurken