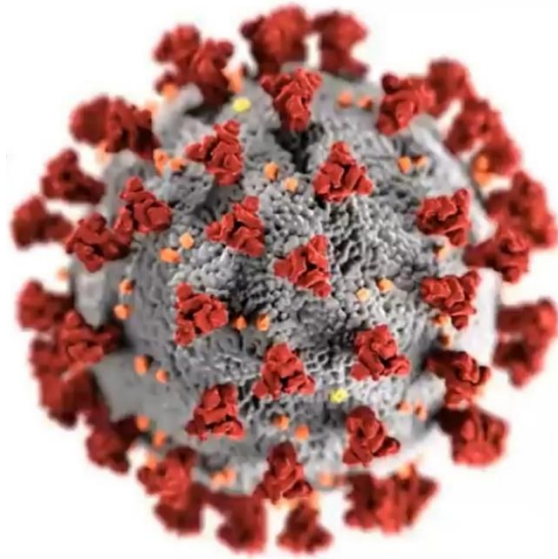


# CDC Resources to Support Community Health Centers' Response to COVID-19



The following resources, training materials, and tools have been compiled from CDC's COVID-19 website to provide relevant and timely information for community health centers to support their efforts to expand the range of testing and testing-related activities, including:

- The purchase of personal protective equipment (PPE)
- Training for staff, outreach, procurement, and administration of tests
- Laboratory services
- Notifying identified contacts of infected health center patients of their exposure to COVID-19
- The expansion of walk-up or drive-up testing capabilities



# Table of Contents

Please refer to [CDC's COVID-19 website](#) for the most up-to-date resources.

- [CDC Clinician On-Call Center](#)
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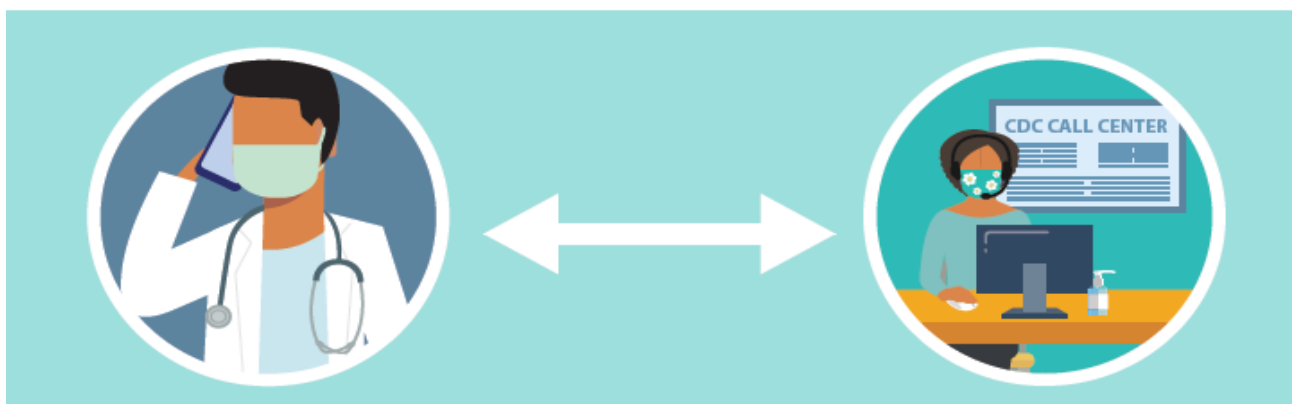


# CDC Clinician On-Call Center

## CDC Clinician On-Call Center

A service of the CDC COVID-19 Response

CDC developed the Clinician On-Call Center as a resource available to healthcare personnel working to prevent, detect, and respond to COVID-19. The Clinician On-Call Center is a 24-hour hotline with CDC clinicians standing by to answer questions about COVID-19.



### To access the Clinician On-Call Center

Call the main CDC information line at 800-CDC-INFO (800-232-4636) and ask for the Clinician On-Call Center. An agent will then route you to this service.

### Who is it for?

The Clinician On-Call Center is available to provide support to healthcare personnel in a variety of settings, including:

- Clinics, hospitals, and other healthcare facilities
- Health departments
- Community organizations
- Long-term care facilities
- Laboratories
- Correctional facilities
- Occupational health clinics

### What support is available?

Clinicians are available 24 hours a day to discuss a wide range of COVID-19 topics, including:

- Clinical diagnosis, testing, and management
- Worker safety
- Infection prevention and control
- Home isolation and return-to-work
- Personal Protective Equipment (PPE)
- Pregnancy and breastfeeding
- Vulnerable populations
- Contact tracing and epidemiology
- Postmortem care



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[cdc.gov/coronavirus](https://www.cdc.gov/coronavirus)

# Information for Healthcare Professionals about COVID-19

Healthcare professionals are on the frontlines of the COVID-19 response, conducting evaluation and testing, providing medical care, and helping prevent the spread of COVID-19. CDC has resources for healthcare professionals on infection control, personal protective equipment (PPE), and clinical care.

## Infection Control Guidance for Healthcare Professionals about COVID-19

- [CDC Guidance on Infection Control](#)
- [Using Personal Protective Equipment \(PPE\)](#)
- [Personal Protective Equipment \(PPE\) Burn Rate Calculator](#)
- [Strategies to Optimize the Supply of PPE and Equipment](#)
- [Hand Hygiene](#)
- [Other CDC COVID-19 Guidance](#)

## Care for Patients

- [Evaluating and Testing Persons for COVID-19](#)
- [Clinical Care Guidance for Healthcare Professionals about COVID-19](#)
- [Clinical Questions about COVID-19: Questions and Answers](#)
- [Ten Clinical Tips on COVID-19 for Healthcare Providers Involved in Patient Care](#)

# Support for States, Tribes, Localities, and Territories

In order to get and keep America open, states, tribes, localities, and territories must be able to quickly identify new cases, break chains of transmission, and protect first responders and health care workers from infection. CDC has an easily accessible repository of guidelines, tools, and resources for states, tribes, localities, and territories.

## Contact Tracing

- [Principles of Contact Tracing](#)
- [COVID-19 Contact Tracing Training Guidance and Resources](#)
- [COVID-19 Case Investigator Training: Guidance, Resources, and Sample Training Plan](#)
- [Interim Guidance on Developing a COVID-19 Case Investigation & Contact Tracing Plan: Overview](#)
- [Interim COVID-19 Contact Tracing Communications Toolkit for Health Departments](#)
- [Criteria for the Evaluation of Digital Contact Tracing Tools for COVID-19](#)

## Infection Prevention

- [Outpatient and Ambulatory Care Settings](#)
- [Optimize the Supply of PPE and Equipment](#)

## Laboratory Capacity

- [Guidance and Resources for Laboratories](#)
- [Collecting, Handling, and Testing Clinical Specimens](#)
- [Diagnostic Tools and Virus: Q & A](#)

## Community Mitigation

- [Community Events and Gatherings](#)
- [Preventing the Spread of COVID-19 in a Variety of Settings Throughout Your Community](#)
- [People Who Need to Take Extra Precautions \(Vulnerable Populations\)](#)

## Surveillance and Data Analytics

- [Standardized Surveillance Case Definition](#)
- [Evaluating and Testing Persons](#)
- [Information for Reporting Cases](#)
- [COVID-19 Person Under Investigation \(PUI\) and Case Report Form](#)

# Training for Healthcare Professionals

CDC has virtual training and other learning opportunities for public health, healthcare, behavioral health, preparedness, and other healthcare professionals.

- [Clinical Care and Infection Control, Personal Protective Equipment, Nonpharmaceutical Interventions, and Emergency Preparedness and Response](#)
- [What Clinicians Need to Know](#)
- [Infection Prevention and Control Recommendations](#)
- [Underlying Medical Conditions and People at Higher Risk](#)
- [Coronavirus Testing](#)
- [Optimization Strategies for Healthcare PPE](#)
- [Information for Clinicians Caring for Children and Pregnant Women](#)

# Preparedness Tools for Healthcare Professionals and Facilities Responding to COVID-19

Planning for and responding to a pandemic is complex, and pandemics can affect everyone in a community. Many CDC resources are available to help develop and strengthen preparedness plans to respond to COVID-19.

- [Health Care Provider Checklist](#)
- [Steps Healthcare Facilities Can Take](#)
- [Healthcare Facility Guidance](#)
- [COVID Surge Tool](#)
- [Get Your Clinic Ready](#)
- [Mitigating Staff Shortages](#)
- [Print Resources](#)