



Telehealth Roundtable

Combating the COVID-19 Pandemic



**COMMUNITY CARE
NETWORK OF KANSAS**



Staff Introductions

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Agenda

1. Discuss Telehealth Needs (15 min)
2. Telehealth Resources (5 min)
3. NACHC's Elevate Initiative (5 min)
4. Sharing Best Practices (15 min)
5. Planning Future Roundtable Discussions (5 min)
6. Questions (15 min)

A few housekeeping notes:

- Please mute your lines unless contributing to discussion or asking a question
- We will be recording this session



Telehealth Needs Assessment

Link to poll (also available in the chat section):

<https://meet.ps/telehealthassessment>

- Does your clinic have enough equipment for each provider to provide telehealth services (laptops, cameras, etc.)?
- Are you or your patients experiencing issues with connectivity, bandwidth, extreme video pauses, etc?
- If your clinic has explored an Internet/connectivity upgrade, what was the vendor's response? What was the quoted cost?
- Are you experiencing other issues that are limiting your ability to provide services via telehealth (e.g., billing, implementation, education, liability insurance)?



Telehealth Resources

Distance Learning & Telemedicine Grants

<https://www.rd.usda.gov/programs-services/distance-learning-telemedicine-grants>

KMAP Bulletins (Telemedicine updates from KDHE)

<https://www.kmap-state-ks.us/Public/bulletins/bulletinsearch.asp>

CMS Telehealth Services

<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/TelehealthSrvcsfctsh.pdf>

AMA: Telemedicine & COVID-19 Coding Advice (Includes scenarios)

<https://www.ama-assn.org/system/files/2020-03/covid-19-coding-advice.pdf>

Heartland Telehealth Resource Center

<http://heartlandtrc.org/>



NACHC: Elevate

- A national learning forum supporting Health Center systems change through application of NACHC's Value Transformation Framework.
- Participate in Elevate to gain access to an online portal containing evidence-based information, tools and resources, and peer exchange to support COVID-19 efforts.
- If your Health Center is interested in joining NACHC's Elevate initiative, visit <http://www.nachc.org/clinical-matters/quality-center/initiatives/>



Sharing Best Practices

What is/isn't working well?



- How have you modified your workflow to implement telemedicine?
- What is your experience with EHR/Telehealth vendors?
- Experience with connectivity and equipment
- Staff and patient education
- Other topics?



Future Roundtable Discussions

Link to poll (also available in the chat section):

<https://meet.ps/futureroundtablediscussions>

- Was this helpful?
- Would you like to continue to have these Telehealth Roundtable discussions?
 - How often?
 - Topics for future roundtable discussions?



Questions?



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