Telehealth Roundtable

Combating the COVID-19 Pandemic
Staff Introductions

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Welcoming Our Guests

**Aetna**
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**UnitedHealthcare**
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**KUMC**
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**Sunflower**
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**Community Care Network of Kansas**
Agenda

1. Introductions (5 Min)
2. Telehealth Equipment Needs & Oral Health Survey (5 min)
3. KMAP Bulletins & Upcoming Webinars (10 min)
4. Teledentistry Workflow:  
   ▪ Krista Hahn, RDH, MBA, ECP III- Executive Director- Marian Dental Clinic (10 min)
5. Questions for the MCOs (20 min)
6. Open Discussion (5 min)
7. Planning Next Roundtable Discussion (5 min)

A few housekeeping notes:
• Please mute your lines unless contributing to discussion or asking a question
• We will be recording this session
Equipment & Oral Health Surveys

Telehealth Equipment

Oral Health Survey
https://app.smartsheet.com/b/form/96c34da0b67847919dfb8b7ed69b0968.
KMAP Bulletins

Recent Bulletins of Note:

• **Additional E&M Codes Allowed via Telemedicine During COVID-19 Emergency**
  – Previously only face-to-face and tele-video coverage was allowed for codes 99204 and 99214, but provision of this service is now extended to telephonic contact.

• **Tobacco Cessation Counseling via Telemedicine During COVID-19 Emergency**
  – Opens two levels of tobacco cessation counseling and smoking cessation classes via tele-video and telephone.

• **Additional Codes Added to Telemedicine During COVID-19 Emergency**
  – SUD crisis intervention services and 11 additional mental health services (including group psychotherapy) can be provided via tele-video and telephone.

• **Telemedicine Updates in Response to COVID-19 Emergency**
  – Highlights the codes allowed for payment when provided by telemedicine/telephone, except for the codes noted for Autism services.

To view bulletins, go to [https://www.kmap-state-ks.us/Public/bulletins/bulletinsearch.asp](https://www.kmap-state-ks.us/Public/bulletins/bulletinsearch.asp) and click “Submit” next to “View Entire Listing”
Upcoming Webinars

1. **KUMC: April Telehealth ECHO Sessions**
   - Thursday, April 23rd @ 12:00pm-1:00pm- Direct Patient Care: Translating Practice to Telehealth
   - Thursday, April 30th @ 12:00pm-1:00pm- Sustaining Telehealth: After the Crisis: Sustaining Telehealth Programs

   - Monday, April 20th @ 1:30pm to 3:00pm
   - Registration: [Telehealth Learning Series: Telehealth in the Time of COVID-19](#)

3. **HRSA: COVID-19/CARES Supplemental Funding for Health Centers Q&A Sessions**
   - Wednesday, April 22nd @ 1:00pm-2:00pm
   - Registration: [Join the webcast the day of the session](#). Call-in: 888-790-3515, Code: 5509950
   - Monday, April 27th @ 1:00pm-2:00pm
   - Registration: [Join the webcast the day of the session](#). Call-in: 888-469-2076, Code: 6250835

Relias is offering a free telehealth course series that covers foundational best practices in delivering telehealth. [Click here](#) to access the free course series from Relias.
Workflow Spotlight: Marian Dental Clinic
MCO Questions

We have MCO representation on the line today. Use this time to ask them questions about telehealth.
Planning Our Next Discussion

Please let us know in the chat or speak up via phone.

• What topics would you like to discuss at future roundtable discussions?

• Would your clinic be interested in presenting telehealth workflows & best practices?
Thank You!